

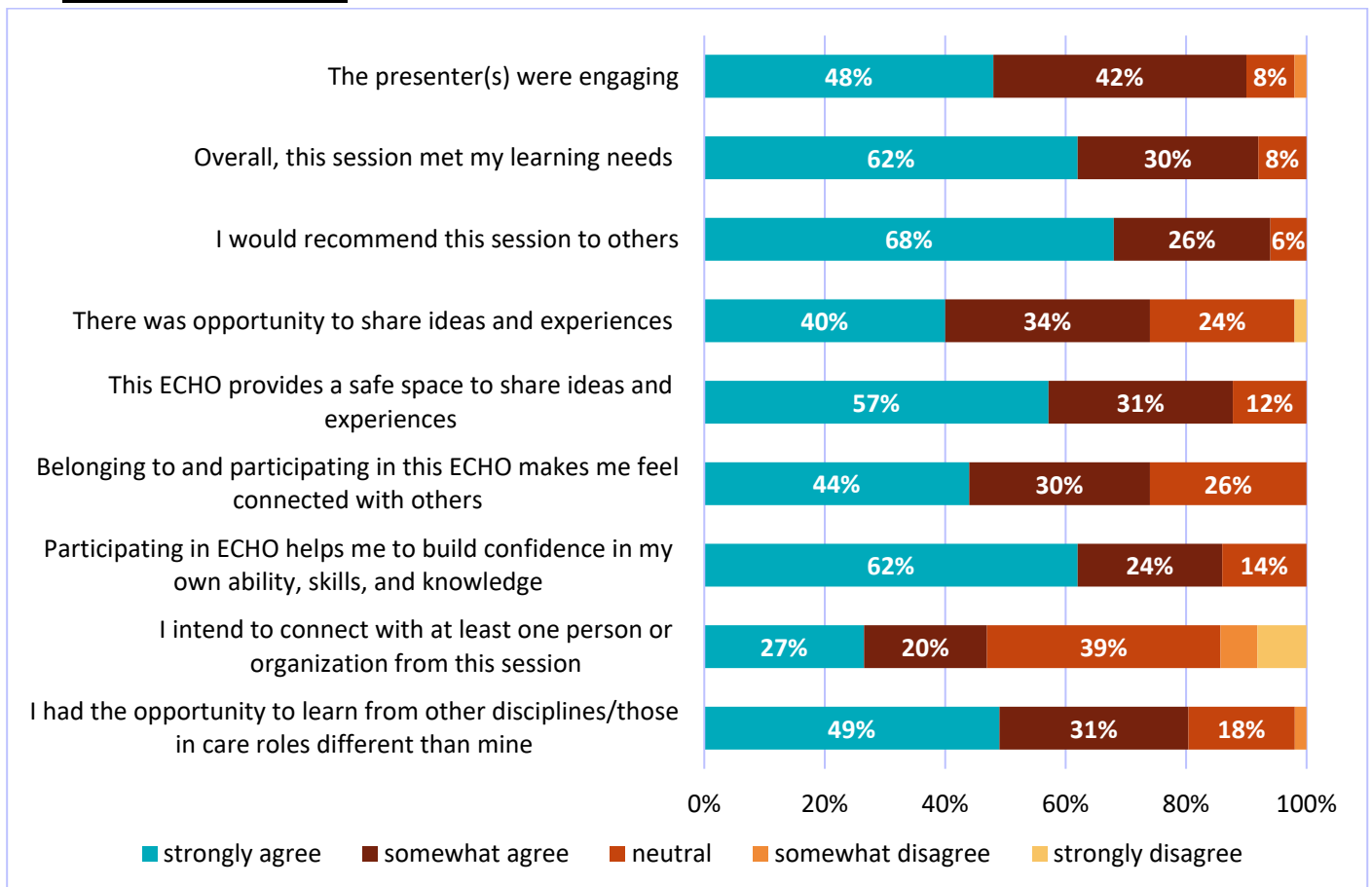
Grief & Bereavement Literacy Series

Honouring Grief in Long-Term Care Communities: Struggles and Strategies

July 30 Session Survey Summary

- Session registrants: **295**
- Session attendees: **166**
- **51** people responded to the survey.

Likert Scale Questions



1. What is your reason for choosing to participate in this Community of Practice/ session:
 - **71%** interest in the topic
 - **13%** interest in the speaker/organization
 - **10%** interest in connecting with others / building network
 - **6%** other [personal connection to long-term care, volunteer grief support role, coordinating hospice visitors, and work in end-of-life care/grief support]
2. Rate your knowledge of the session topic BEFORE attending:
 - **73%** Competent
 - **16%** Novice
 - **12%** Expert

3. During this session I learned new things that I can apply: **98% Yes, 2% No**
4. During this session I confirmed things that I'm already doing in my practice: **100% Yes, 0% No**

Sample of responses to open-ended questions:

What is a take-away you will try and incorporate into your work over the next month?

- Practical ways of making grief visible and acknowledged.
- Thinking about how to improve on memorializing residents who have passed.
- Having more conversations with LTC staff and offering grief support.
- Recognizing and acknowledging the grief that individuals may bring into their experience in a long-term care home, including the impact of a resident's death on friends, acquaintances, and staff.
- More openly acknowledging grief with families and residents and encouraging discussion and sharing.
- Need to put in more support for frontline staff. High need to promote palliative care approach in all LTC facilities
- Grief is not a problem to fix in LTC. Such a good reminder. Thank you.

What other topics would you like to learn about through our ECHO programming?

- Understanding grief and death through different spiritual and religious perspectives, and how these impact clients.
- Supporting residents to adapt to a new home when there is a language barrier.
- More discussion on MAiD
- Supporting care partners who present as 'difficult'; tips for frontline clinicians' to better understand where these emotions may stem from
- Methadone use for pain management.

What would you suggest for improving ECHO sessions?

- Sound quality/volume was an issue for a presenter
- Perhaps asked registered participants to submit questions before session; allowing panelists to address during presentation
- More interactive, conversational format versus presenters reading from notes.

Please share any additional comments

- Love these.
- This was a fantastic webinar, filled with practical information and strategies that are easily implementable.
- Great presentation!
- It is great when speakers are honest about the challenges.